


Onboarding Checklist

Complete the Nixle Onboarding Form	
Send agency logo to securedesk@nixle.com	
Review Nixle User Guide	
Invite other users / administrators and assign permis	
Create public / private groups and import contacts	
Create a keyword for your Nixle Wire and Group to be used for tipping	
Create registration and message widgets on agency website	
Link your Facebook / Twitter pages	
Create internal / agency manual or policy guidelines	
Visit Nixle community platform	
Submit press release to local media / social media	
Send test message (encourage subscribers to tell friends / family)	
Bookmark www.nixle.com for mobile publications	
Complete IPAWS certification through FEMA (website), if applicable	
Choose a local phone number for caller ID (Nixle 360 only)	
Collect ESL / 911 data	

Features


- ✓ Unlimited text/email/web messaging
- ✓ Voice messaging (**Nixle 360 only**)
- ✓ Unlimited agency users
- ✓ Google public alerts integration
- ✓ Federal level security through NLETS
- ✓ Image, document, and PDF attachment
- ✓ Spanish language translation
- ✓ Anonymous tipping
- ✓ Public & private group notifications
- ✓ Import tool for contacts/databases
- ✓ Pinpoint accurate geographic targeting
- ✓ IPAWS publication
- ✓ Scheduled messaging
- ✓ Web publication via local.nixle.com
- ✓ HTML editor for advanced publication
- ✓ Mobile publishing interface
- ✓ Mobile keyword & zip code registration
- ✓ Custom registration widget
- ✓ Custom message widget
- ✓ RSS feed
- ✓ Remote emergency publishing
- ✓ Live 24 hour phone support
- Nixle 360 Only:**
- ✓ Enhanced reporting and analytics
- ✓ Dial platform maximizes infrastructure
- ✓ Auto retry for unconnected calls
- ✓ Dedicated local caller ID
- ✓ Custom drawn geo-mapping technology

Support Information

 **877-649-5363**
(M-F 8am-5pm PST)

 **securedesk@nixle.com**
Agency Support

support@nixle.com
Resident Support

 **agency.nixle.com** - Agency
local.nixle.com - Resident
nixle.com - Mobile