Onboarding Checklist

Send agency logo to securedesk@nixle.com

Review Nixle User Guide

Invite other users / administrators and assign permissions

Create public / private groups and import contacts

Create a keyword for your Nixle Wire and Group to be used for tipping

Create registration and message widgets on agency website

Link your Facebook / Twitter pages

Create internal / agency manual or policy guidelines

Visit Nixle community platform

Submit press release to local media / social media

Send test message (encourage subscribers to tell friends / family)

Bookmark www.nixle.com for mobile publications

Complete IPAWS certification through FEMA (website), if applicable

Choose a local phone number for caller ID **(Nixle 360 only)**

Collect ESL / 911 data

Features

- ✓ Unlimited text/email/web messaging
- ✓ Voice messaging **(Nixle 360 only)**
- ✓ Unlimited agency users
- ✓ Google public alerts integration
- ✓ Federal level security through NLETS
- ✓ Image, document, and PDF attachment
- ✓ Spanish language translation
- ✓ Anonymous tipping
- ✓ Public & private group notifications
- ✓ Import tool for contacts/databases
- ✓ Pinpoint accurate geographic targeting
- ✓ IPAWS publication
- ✓ Scheduled messaging
- ✓ Web publication via local.nixle.com

- ✓ HTML editor for advanced publication
- ✓ Mobile publishing interface
- ✓ Mobile keyword & zip code registration
- ✓ Custom registration widget
- ✓ Custom message widget
- ✓ RSS feed
- ✓ Remote emergency publishing
- ✓ Live 24 hour phone support

Nixle 360 Only:
- ✓ Enhanced reporting and analytics
- ✓ Dial platform maximizes infrastructure
- ✓ Auto retry for unconnected calls
- ✓ Dedicated local caller ID
- ✓ Custom drawn geo-mapping technology

Support Information

📞 **877-649-5363**
(M-F 8am-5pm PST)

✉ **securedesk@nixle.com**
Agency Support

support@nixle.com
Resident Support

🌐 **agency.nixle.com** - Agency

local.nixle.com – Resident

nixle.com - Mobile