



Nixle Release Notes - February 2022

Version 22.02

February 16, 2022

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Everbridge software is covered by US Patent Nos. 6,937,147; 7,148,795; 7,567,262; 7,623,027; 7,664,233; 7,895,263; 8,068,020; 8,149,995; 8,175,224; 8,280,012; 8,417,553; 8,660,240; 8,880,583; 9,391,855. Other patents pending.

Table of Contents

Introduction	4
Purpose	4
Scope.....	4
Browsers.....	4
Improvements to Existing Features.....	6
Defects Corrected in this Release.....	6
Related Training	7
Nixle Support Center	7
Availability	7

Introduction

Purpose

The purpose of this document is to communicate new features, enhancements, fixes, and known problems and workarounds.

Scope

This document describes the General Availability of the February 2022 Nixle release, version 22.02.

Browsers

The following browsers were used to validate the application components in this release:

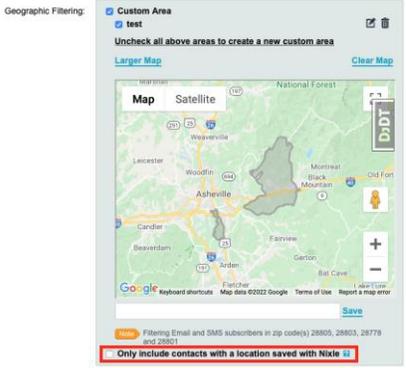
Agency.nixle.com, Local.nixle.com

- Microsoft Internet Explorer 9, 10, 11 (*Voice Recording functionality not supported in IE)
- Microsoft Edge 25.10586.0.0, 38.14393.1066.0, 41.16299.248.0
- Mozilla Firefox 43.0.1, 51.0.1, 52.0.10, 53.0.3, 54.0.1, 55.0.3, 56.0.2, 57.0.3, 57.0.4, 58.0, 58.0.2, 59.0.1, 59.0.2, 59.0.3, 60.0, 60.0.1
- Google Chrome 59.0.3071.86, 60.0.3112.78, 61.0.3163.91, 62.0.3202.89, 62.0.3202.94, 63.0.3239.108, 63.0.3239.132, 65.0.3325.146, 65.0.3325.181, 66.0.3359.181, 66.0.3359.117, 66.0.3359.139, 67.0.3396.62
- Apple Safari 9.0.3, 9.1, 10.0, 10.0.3, 10.1, 10.1.1, 10.1.2 (12603.3.8), 11.0.1, 11.0.2, 11.0.3, 11.1

EngageBridge Mobile Application

- Available on iOS 8.1 and higher
- Available on Android 4.4 and higher

Improvements to Existing Features

Product Area	Feature	Improvement	Benefit(s) to You
Publications	Geographic Filtering – Custom Area	<p>Publications to Custom Areas in Geographic Filtering will now default to include Residents who have opted-in to your selected group(s) and have not provided their zip code or location. By default, they will not be excluded by the geographic filtering.</p> <p>Should you wish to only include contacts with a location saved in Nixle, there is an optional checkbox to enable that, so that residents who have not supplied their zip code or location will not receive your geo-targeted publication (previous default behavior).</p> 	<p>This change to the default setting and available options will help ensure that you can easily reach all the Residents you intended to reach in your geo filtering, while continuing to give you and your Residents controls over the target areas to receive the publication and setting their location in their Nixle profile.</p> <p>For most publications, you will not need to do anything differently while setting your custom area.</p> <p>If you wish to by-pass the default, there remains the optional checkbox for “Only include contacts with a location saved in Nixle”. This option is at your discretion to limit a publication’s reach.</p> <p>Note: Custom Area geo filtering is a feature of the Nixle 360 plan. To purchase this plan, please contact your Account Manager.</p>
Nixle Platform	All	<p>Nixle implemented many significant security & stability improvements with this release. Including enhancements to the Web App Firewall, ensuring no vulnerability to Log4J, security & OS updates, enforcing secure webpage loads, and continuing to ensure stable IPAWS delivery.</p>	<p>Nixle will continue to remain stable and secure for all your alerting needs.</p>

Defects Corrected in this Release

Product Area	Feature	Defect	Case Number(s)
Publications	NWS Rebroadcasts	In this specific use-case, NWS Rebroadcasts may not be received if residents opted-in by keyword to the Agency's Nixle Wire, and never provided their zip code. Nixle has been changed, so that NWS rebroadcasts targeting the Nixle Wire will now reach Nixle Wire Keyword-based opt-ins with or without zip code provided.	211050716
Publications	Voice Calls	In some cases, a portion of the voice calls selected may not have been attempted or delivered. In a few cases, entire groups selected for voice calls were not attempted. This has been corrected so that all intended voice calls are attempted.	221061522, 221065898

Related Training

Nixle Support Center

There is no additional training required for this release.

Availability

Webinars and training courses are available through the Nixle Support Center. As needed, all other courses are being added and updated to reflect the changes in this release.